

RESIDENTS GUIDE

Welcome to Your Comm.tel IP Intercom

The Comm.tel NX250 intercom systems allows you to see and speak to your visitors from your phone.

Setting Up the Comm.tel Nexus App

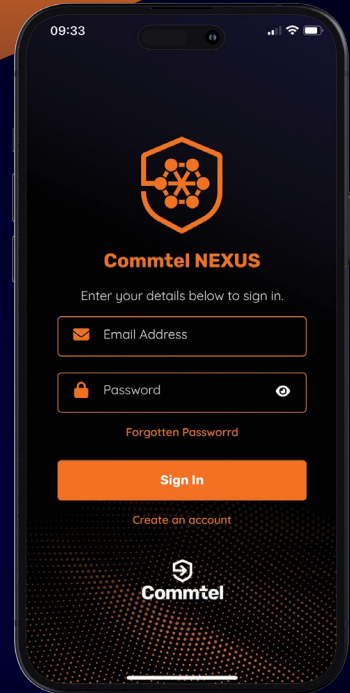
Ensure your systems admin has sent you an email invite to the Comm.tel intercom. This will be an email with a QR code and 16 digit code.

- Step 1:** Download the free Comm.tel NEXUS app from the iOS or Android app stores, or click on the relevant icon on the right.
- Step 2:** Open the app and register for an account.
- Step 3:** You will then be prompted to either scan your invite code or enter your 16 digit code (This can be copied from your email and pasted into the app).
- Step 4:** Once you have added your intercom, you will be able to answer and view your visitors when called.
- N.B.** Please ensure that your systems admin or managing agent has set you up with a pin code for keyed entry.

Letting Your Visitors In

When a visitor calls you on the Comm.tel NX250 intercom:

- The system will call your phone through the NEXUS app.
- Answer the video call in the app to see and speak to your visitor.
- To grant access, tap the green button on the screen.
- If you do not want to grant access to the visitor, simply end the call by pressing the red button.



Comm.tel NEXUS App



We're Here to Support You

If you need additional help, you can find insights, FAQs, and further information on our website: [Click Here](#)



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Android Auto

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