

COMMAND UNIT USER GUIDE

Welcome to Your Command Unit

Your Command Unit lets you open, latch, or close your powered entrance using your mobile or landline phone.

Before you start, make sure your phone number is programmed into the Command Unit as an authorised dial-to-open user.

- If this hasn't already been done, ask your Managing Agent or Installer.
- You can also request it yourself at www.commtel.io under the **Programming Requests** tab.
- You can use the same form if you ever need to change your number or update settings in the future.

Please Note: A small charge may apply if your system is outside its 2-year warranty or if there's no Support Agreement in place.

Dial-to-Open

The Command Unit can recognise authorised phone numbers and let you control your entrance when those numbers call in.

Here's how to use it:

- Call the Command Unit's phone number.
- When it answers, press #.

This feature can also be set to work only at certain times, depending on your property.

N.B. The intercom sends a confirmation reply when using SMS commands or programming via the app/SMS. These replies may incur charges and can be switched off by contacting your installer or our technical support team.

Please Note: Setup may vary – please check with your Installer or Managing Agent for details.



Commtel CU COMPANION App

Use of the Commtel CU COMPANION App will require set up by your Managing Agent or Installer.