

END USER / CUSTOMER GUIDE

HOW DOES THE SYSTEM WORK?

- Optimus is designed to ring your phone of choice when the call button is pressed on the external intercom. You will receive a normal telephone call on your landline or mobile, and the number that appears on the screen (where applicable) is the unit telephone number and can be stored in your phone for future reference.
- Answer the call as normal, and once you have confirmed the identity of the visitor you simply press the # key (by default) and this will trigger the operating equipment. You should hear a tone down the line confirming this has been accepted and the call will be dropped. If you do not wish to allow the visitor access, simply hang up the call.
- If you have multiple entrances that need controlling, you can enter a different command on your telephone keypad to trigger the alternative equipment. This will be set up by your installer, who will advise you of the commands.

DEFAULT COMMANDS AND PIN CODES (EFFECTIVE ON SHIPMENTS FROM 1ST APRIL 2020)

- The following list confirms the default Access Tones and PIN Codes that are pre-programmed into your Optimus system at the point of installation.

ACCESS TONES What is pressed on the telephone keypad to allow access:

#	Pulse 1	2#	Pulse 2	5#	Pulse 3
3#	Latch 1	4#	Latch 2	8#	Latch 3
6#	Unlatch 1	7#	Unlatch 2	9#	Unlatch 3

PIN CODES What is pressed on the coded entry keypad (where fitted) to gain access:

*1111	Pulses Relay 1	*5555	Pulses Relay 3
*2222	Pulses Relay 2	*8888	Latches Relay 3
*3333	Latches Relay 1	*9999	Unlatches Relay 3
*6666	Unlatches Relay 1		

We strongly recommend that the above PIN codes are removed and replaced with the codes of your choice at the point of install.

CODED ENTRY ACCESS

- Up to 100 PIN codes can be programmed to trigger the operating equipment connected to your Optimus intercom. These can also be programmed to work within certain time parameters. Please contact your installer to set this up.

AUTHORISED DIAL TO OPEN

- The Optimus system can be programmed with Authorised Dial to Open numbers. If your number has been programmed into the system, you can ring into the intercom and trigger the operating equipment where necessary. These can also be programmed to work within certain time parameters. Please contact your installer to set this up.

TEXT COMMANDS



- Text commands are controlled by the **'Commтел CONTROL'** App.



- Please pay particular attention to the Safety Message Contents included on the App front page (*View Safety Message*).

**OPEN | LATCH | CLOSE
AT THE CLICK OF A BUTTON**

ARE THERE ANY CUSTOM SETTINGS I NEED ENABLED FOR OPTIMUS TO WORK?

- DTMF TONES** Dual Tone Multi Frequency: This must be enabled on any phone receiving a call from the Optimus system as it generates the tone which triggers the operating equipment. Please check with your phone manufacturer of choice to ensure DTMF tones can be enabled.

WHAT IF I NEED TO CHANGE A SETTING OR NUMBER?

- The Optimus system can be remotely configured by your installer.

WHAT HAPPENS IF I'M ON THE PHONE WHEN A VISITOR ARRIVES?

- We recommend enabling "Call Waiting" on your phone so you can see the additional call coming through. You can then put the original call on hold to answer the intercom, or it can be ignored. If your phone creates an engaged tone, the Optimus will automatically divert to the next number where applicable.
- If voice-mail is enabled, the system is unable to divert once this has answered. The visitor can leave a message or cancel the call by pressing the "Clear" button.

