



ONLINE FORM GUIDE

The following guide will help answer some questions you may have when completing the SIM card sign up form.

QUESTION

ANSWER

Unit Options	Select your chosen tariff from the drop-down list.
Installer	The name of the company installing your intercom/gate/door entry system.
Serial Number	The serial number of the intercom system installed on your door/gate. This can be found on the main PCB inside the unit. Your installer should be able to provide you with this.
Do you already have the SIM Card?	If the SIM has been sent to your installer already, please select NO.
Would you like a SIM sent to you?	If your installer already has the SIM card, please select NO.
Last 6 digits of ICCID Number	The ICCID number is usually found under the barcode of the card that the SIM is attached to. You will only need to provide this if you have the SIM already
SIM Activation Date?	Please let us know if you would like the SIM to be activated on a particular date. This is usually the date that the intercom system is being installed.
Full Name	The account holder - this is the main contact for the SIM contract - Usually the name of the bank account holder where the Direct Debit will be taken from.
Email Address	The account holder's email address.
Phone Number	The account holder's phone number.
Address	The account holder's address to appear on the invoice (in full).
Company Name	This is only applicable if the bank account is registered against a company.
First and Last Name	The bank account holder's name as it appears on the card/bank statement. This might be different from the main account holder in some circumstances.
Bank Name	The name of the bank where the direct debit will be taken from (in full).
Account Number and Sort Code	Details of the account where the direct debit will be taken from.
Signature	Click inside the box and use mouse/finger as a pen.
Date	Today's date.
Terms and Conditions	Must be ticked.